

Data Controller and Owner

Wilmot Veterinary Clinic - 1465 Trussler Rd. Kitchener, ON N2R 1S7

Owner contact email: wvc@rogers.com

Types of Data collected

Among the types of Personal Data that this Application collects, by itself or through third parties, there are: Cookies, Usage data, first name, last name, email address and geographic position. We also collect your pet's medical history and information via our online forms.

Other Personal Data collected may be described in other sections of this privacy policy or by dedicated explanation text contextually with the Data collection.

The Personal Data may be freely provided by the User, or collected automatically when using this Application. Any use of Cookies - or of other tracking tools - by this Application or by the owners of third party services used by this Application, unless stated otherwise, serves to identify Users and remember their preferences, for the sole purpose of providing the service required by the User.

Failure to provide certain Personal Data may make it impossible for this Application to provide its services. Users are responsible for any Personal Data of third parties obtained, published or shared through this Application and confirm that they have the third party's consent to provide the Data to the Owner.

Mode and place of processing the Data

Methods of processing

The Data Controller processes the Data of Users in a proper manner and shall take appropriate security measures to prevent unauthorized access, disclosure, modification, or unauthorized destruction of the Data.

The Data processing is carried out using computers and/or IT enabled tools, following organizational procedures and modes strictly related to the purposes indicated. In addition to the Data Controller, in some cases, the Data may be accessible to certain types of persons in charge, involved with the operation of the site (administration, sales, marketing, legal, system administration) or external parties (such as third party technical service providers, mail carriers, hosting providers, IT companies, communications agencies) appointed, if necessary, as Data Processors by the Owner. The updated list of these parties may be requested from the Data Controller at any time.

Place

The Data is processed at the Data Controller's operating offices and in any other places where the parties involved with the processing are located. For further information, please contact the Data Controller.

Retention time

The Data is kept for the time necessary to provide the service requested by the User, or stated by the purposes outlined in this document, and the User can always request that the Data Controller suspend or remove the data.

The use of the collected Data

Personal Data collected for the following purposes and using the following services: Google Analytics personal Data: Cookies and Usage data. Backup on Google Drive: Personal Data including various types of Data as specified in the privacy policy of the service. Geolocation: Data: geographic position. SPAM Protection: Wordpress Zero Spam: Personal Data: various types of Data as specified in the privacy policy of the service. Among the types of Personal Data that this Application collects, by itself or through third parties, there are: Cookies, Usage data, first name, last name, email address and geographic position.

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SSL

Our website contains an SSL certificate. TLS (Transport Layer Security) is a cryptographic protocol that provides secure communication over the Internet. HTTPS uses TLS to secure communication for website visitors. TLS provides the following security benefits:

Identity authentication — The browser determines whether a web server is the right server, and not an imposter.
Privacy — Information between the browser and web server is kept private by using encryption.
Data integrity — Messages between the browser and the web server cannot be altered by others (e.g., during a man-in-the-middle attack).

SSL (Secure Sockets Layer) is the predecessor of TLS. After SSL 3.0, the next upgrade was named TLS 1.0 (instead of SSL 4.0) because the version upgrade was not interoperable with SSL 3.0. Many people refer to TLS as SSL (old habits die hard) or as SSL/TLS, even though all versions of SSL are now deprecated.

Contact Methods

If you need to contact the Owner, please email wvc@rogers.com. Our site does not require signup and therefore does not need membership to use. If you have used a form on our website, you can request that the information be removed by emailing the Owner.

Who has access to the information?

We will not sell, rent, or lease mailing lists or other user data to others, and we will not make your personal information available to any unaffiliated parties, except as follows:

- as required by law, in a matter of public safety or policy, as needed in connection with the transfer of our business assets (for example, if we are acquired by another firm or if we are liquidated during bankruptcy proceedings), or if we believe in good faith that sharing the data is necessary to protect our rights or property.

Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

How can I correct, amend or delete my personal information and/or opt out of future communications?

You may opt out of any future contacts from us at any time. Contact us via the phone number, contact form or mailing address on our website at any time to:

- see what data we have about you, if any;
- change/correct any data we have about you;
- ask us to delete any data we have about you; and/or
- opt out of future communications from us.